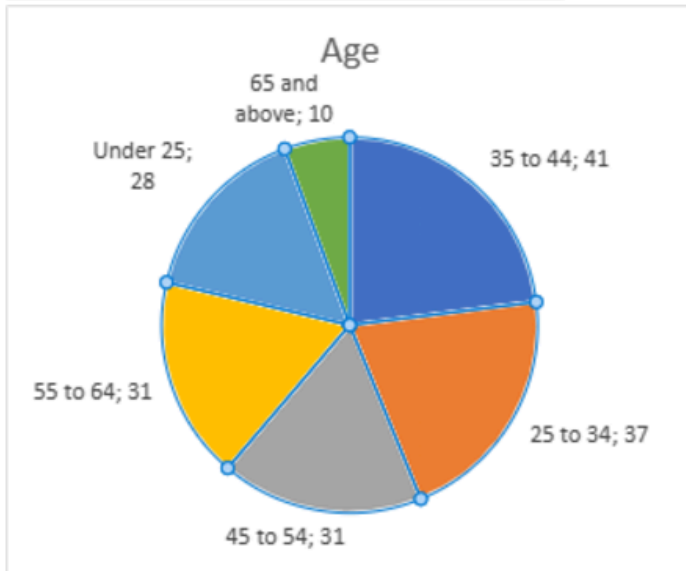
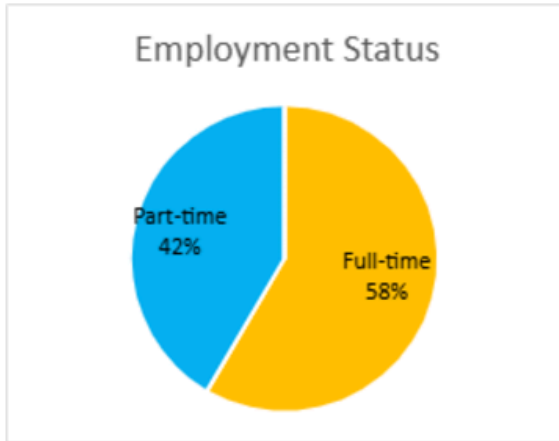


Cupe 229-1 Survey Results



Other than wages, please rank the three most important improvements you want to see at work

Priority 1		
Priority	Count	%
Pension	74	40.88%
Improvements to health benefits	55	30.39%
Hire more staff to reduce my workload	52	28.73%

Priority 2		
Priority	Count	%
Improvements to health benefits	76	42.94%
Pension	63	35.59%
Hire more staff to reduce my workload	38	21.47%

Priority 3		
Priority	Count	%
Hire more staff to reduce my workload	86	50.29%
Improvements to health benefits	44	25.73%
Pension	41	23.98%

Bill 124 impact		
I struggle to pay my monthly bills (including rent/mortgage, heat, car, student debt)	120	63.16%
I have to stop putting money aside from savings and/or drain my savings account	120	63.16%
I have had to borrow money from family and/or friends or used payday loans	75	39.47%
I have been late in making bill payments	74	38.95%
I have to cut back on food and/or had to visit a food bank	71	37.37%
I have suffered from poor health, including mental health	64	33.68%
I have taken an extra job (or jobs)	57	30.00%
I have faced housing insecurity or worried about where I would live	37	19.47%
I struggle to afford childcare and/or extracurricular activities (e.g., sports, camps, music lessons, etc.) for my children	32	16.84%
Prefer not to answer	17	8.95%
None of the above	9	4.74%
Other	6	3.16%

Are there enough staff / hours of work to provide high quality service at your work location?

Answer	Count	Percentage
No	111	58.42%
Yes	47	24.74%
No answer	32	16.84%

How would increasing staff hours improve the quality of services you support at that location?



In the last year, have you been denied a drug prescription because the plan did not cover it?

I did not use my drug prescription benefits	37	33.33%
No — the plan covered what I needed	36	32.43%
Yes	31	27.93%
No answer	7	6.31%

Please tell us which health benefits, if any, you ran out of coverage for in the last year.

None of the above	45	40.54%
Dental Care	32	28.83%
Vision Care (e.g. eyeglasses)	26	23.42%
Physiotherapist	14	12.61%
Massage therapist	10	9.01%
Psychologist	6	5.41%
Chiropractor	6	5.41%
Orthotics	4	3.60%
Hearing Aids	2	1.80%
Speech Therapist	1	0.90%
Podiatrist	1	0.90%

Naturopath	0	0.00%
Osteopath	0	0.00%
Acupuncturist	0	0.00%

Rank your top three benefits in order of priority

Priority 1		
Benefit	Count	%
Dental	37	35.24%
Prescriptions	30	28.57%
Vision	26	24.76%
Paramedical (including massage, chiro, mental health, etc.)	11	10.48%
Other (please specify)*	1	0.95%

Priority 2		
Benefit	Count	%
Dental	41	39.42%
Prescriptions	34	32.69%
Vision	24	23.08%
Paramedical (including massage, chiro, mental health, etc.)	5	4.81%
Other (please specify)	0	0.00%

Priority 3		
Benefit	Count	%
Vision	32	30.77%
Paramedical (including massage, chiro, mental health, etc.)	32	30.77%
Prescriptions	21	20.19%
Dental	19	18.27%
Other (please specify)	0	0.00%